

Phone Questions for your funeral director

Hello, my name is _____ and I would like some information about your funeral home and prices.

Company Name			
1. Can I have your General Price List, Casket Price List and Outer Burial Container Price List mailed to my home?			
2. Is your funeral home independently owned and operated; or is it part of a funeral home chain?			
3. What is your Basic Service Fee?			
4. What is your fee for Immediate Burial?			
*Does this fee include the transfer of the remains to the funeral home?			
*Do you use a hearse for the transfer of the body or a station wagon or van?			
*Do you use a contract service to do the pickup or do you, <i>the Director</i> , do the pickup?			
5. In the case that I choose arrangements that require embalming, is the embalming done by you, <i>the Funeral Director</i> , by a staff member or is it done by an outside contract embalmer?			
6. Do you charge a fee for the refrigeration of remains that are not embalmed?			
7. What is your fee for washing and disinfecting?			
8. Do you charge a casketing fee?			
9. In the case that I choose an Immediate Burial, do you charge an extra fee for transporting the remains to the cemetery?			
Do you use a hearse?			
10. What is the charge to open the grave at my cemetery?			
11. Is a burial container necessary at that cemetery, and if so, what is the cost of a basic cement liner?			
12. Inform the <i>Funeral Director</i> that you may wish to furnish your own casket; and, then ask "when it should be delivered to the funeral home"?			